Cable, Riser and Rooftop Management

In the past, local telephone companies installed, owned and maintained building riser cables. Today, government deregulation of the telecommunications industry has passed on these responsibilities to individual building owners who rarely have the experience or technical expertise necessary to maintain their own risers.

A growing trend in the commercial real estate market is the implementation of a comprehensive “Riser Management” or “Cable Management” solution. These are services provided by Texas Data and VoIP Security providing a single point for accountability, security and reliability for a building’s telecommunication and data infrastructure.

While managers and owners alike have strict controls in place addressing what vendor is allowed to work on the buildings’ elevator system, electrical system or the HVAC system, they often allow almost any vendor or service provider to work on their riser system. TDAV is successfully partnering with owners and managers to help them implement controls and standards for their riser system while meeting the needs and in most cases, exceeding the expectations of their tenants.

Building Owner Benefits

There are no upfront or recurring fees associated with the TDAV Riser management services program.

- TDAV can help the owner/managers through any issues regarding service provider access, rooftop installations, telecom contract negotiation, and installation.
- TDAV works with building owner/managers to develop policies internally regarding the use of their buildings cabling system by new and existing tenants as well as the removal of non-useable cabling by vacating tenants.
- The building owner and manager have a contracted, full-time cabling and wiring vendor who is an expert within that particular building and its unique telecom infrastructure. The building manager now has an in-house resource.
- TDAV works with building owners and managers to ensure that the individual properties are regularly reviewing new telecom and related technology offerings to benefit the property and address tenant amenities.
- Owners have someone who can give them an accurate accounting as to the buildings current and potential cabling issues.
- Building engineers and property managers valuable time is not spent addressing and correcting issues that are not their areas of expertise.
- Allows building owner to drastically cut down on the number of vendors gaining access to the buildings core infrastructure, which helps with security.
Tenant Benefits

Tenants have a readily available building expert to help them address new cable and wiring needs as well as understand existing cable and wiring issues in the building.

Small and medium sized tenants no longer have to use the yellow pages or rely on word-of-mouth or default to the local bell company to find a vendor.

Allows tenant one-stop shopping as TDAV can provide consulting services for telecom, data network, and equipment issues.

Tenants can get a response and the work completed much quicker as compared to the local phone company or other cabling providers.

Riser Restoration

TDAV specializes in restoring building riser systems to their optimal working condition. Over the years, cabling accumulates, especially in high-rise office buildings. High volume of abandoned cable poses a fire hazard, and unidentified cabling can make future expansion difficult.

Streamline Code Compliance

TDAV provides thorough clean-up of the entire riser, so that your riser is fully code compliant. Riser restoration also frees up space in your building's core so you don't need to drill additional cores. It also ensures that you will be prepared for future tenant expansion capabilities.

Removal of abandoned cabling in accordance with NEC requirements.
- Identification of any untagged cabling.
- Removal of old or unused equipment in riser closets
- Complete cleaning of riser closets throughout the building.

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